

8. Telephoning

Is the person able to use the telephone to make / receive calls?

No

Task	Is the person able to pick up the phone?	Is the person able to dial the phone?	Is the person able to talk on the phone?	Is the person able to be understood and understand?	Is the person able to hang up the phone?
Why not?	<ul style="list-style-type: none"> - Limited upper extremity function - Phone too heavy - Doesn't have phone 	<ul style="list-style-type: none"> - Can't remember numbers - Limited upper extremity function 	<ul style="list-style-type: none"> - Can't speak - Can't hold phone - Emotional issues 	<ul style="list-style-type: none"> - Difficulty speaking - Can't hear 	<ul style="list-style-type: none"> - Limited upper extremity function - Phone too heavy - Tremor
Intervention?	OT	OT	SLP	SLP	OT
Solutions and Strategies	<ul style="list-style-type: none"> - Gooseneck holder and phone lock - Universal cuff attachment - Cell phone - Aide - Skype - Refer for assistance 	<ul style="list-style-type: none"> - Voice dial - Picture phone - Operator - Aide - Skype 	<ul style="list-style-type: none"> - AAC - Relay - Phone stand - Speaker phone - Skype - Refer for counseling 	<ul style="list-style-type: none"> - AAC - Relay - Skype 	<ul style="list-style-type: none"> - Gooseneck holder and phone lock - Cell phone - Skype